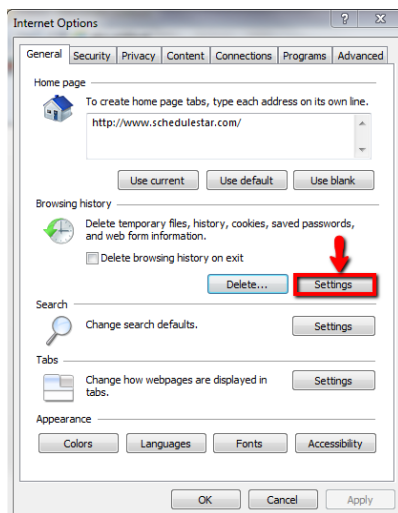


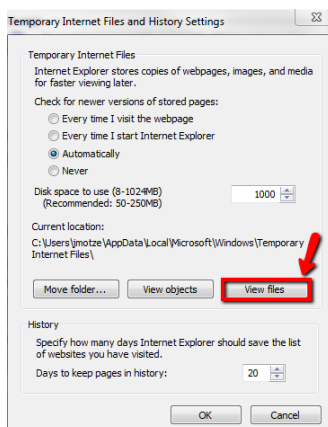
In order to maintain optimal performance with your Schedule Star program, you should occasionally **Reset your Internet Options**. Find the appropriate internet browser and follow the instructions.

### Internet Explorer 8:

1. Open Internet Explorer
2. On the tool bar, click on **TOOLS**
3. Select **INTERNET OPTIONS**
4. Under **BROWSING HISTORY**, select **SETTINGS...**



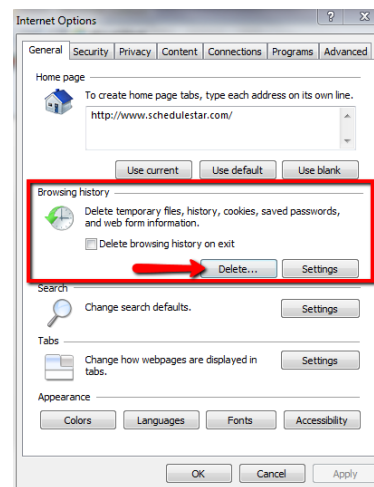
5. Select **VIEW FILES**



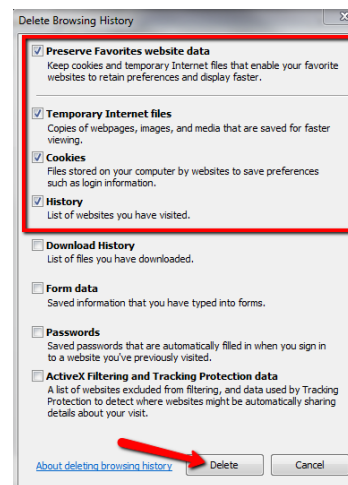
6. Highlight all files and delete

### Internet Explorer 9:

1. Open Internet Explorer
2. On the tool bar, click on **TOOLS**
3. Select **INTERNET OPTIONS**
4. Under **BROWSING HISTORY** select **DELETE...**

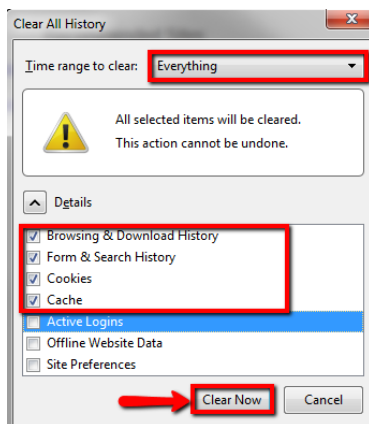


5. Be sure the first four boxes are checked and then click **DELETE**



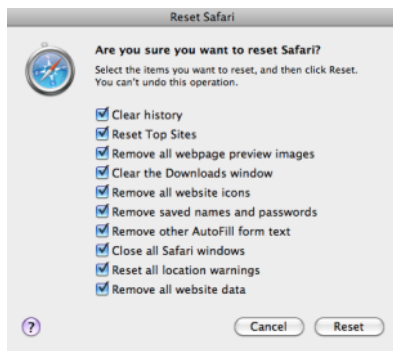
## Firefox

1. Open Firefox
2. On the tool bar, click on **FIREFOX**
3. Scroll over to **HISTORY**
4. Select **CLEAR RECENT HISTORY**  
(Be sure the time range says 'Everything' and that the following are checked)
  - a. Browsing & Download History
  - b. Form & Search History
  - c. Cookies
  - d. Cache
5. Click **CLEAR NOW**




## Safari

1. Open Safari
2. Select **RESET SAFARI**
3. Select all and click **RESET**



## Google Chrome

1. Click on **TOOLS** icon  (Customize and control Google Chrome in top right corner)
2. Choose **HISTORY** from the drop-down menu
3. Click **CLEAR ALL BROWSING DATA**
4. Select **CLEAR RECENT HISTORY** (make sure the following are checked)
  - a. Clear browsing history
  - b. Clear download history
  - c. Empty the cache
  - d. Delete cookies and the other site and plug-in data

